

CA No. 153962680
Complaint No. 293/2025

In the matter of:

AurangzebComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. Shalabh Kumar, Chairman
2. Mr. P.K. Agrawal, Member (Legal)

Appearance:

1. Mr. I.U.H. Siddiqi, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Rahul Keshav, Ms. Chhavi Rani, Ms. Monika Sharma & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 28th April, 2026
Date of Order: 29th April, 2026

Order Pronounced By:-Mr. P.K. Agrawal, Member (Legal)

1. The brief facts of the grievance are that the complainant applied for withdrawal of wrong and illegal dues transferred against CA no. 153962680 installed at his premises no. A-3, G/F, S.P. Mukharjee Market, Faiz Road, Karol Bagh, Delhi-110005. It is also his case that OP rejected his application for new connection on the grounds of "The bill vide above CA no. has been found correct and the transferred dues stands payable by the consumer".

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2. The respondent in its reply against the complaint of the complainant submitted that the complainant's grievance is regarding dues of CA No. 150008953 transferred to his electricity connection bearing CA no. 153962680 which was energized on 28.10.2022 and installed at premises no. A-3, G/F, S.P. Mukharjee Market, Faiz Road, Karol Bagh, Delhi-110005.

Reply further submitted that in November 2024, the dues amounting to Rs. 1, 19,645.46/- of electricity connection bearing CA No. 150008953 energized in the name of Mr. Aurangzeb at premises bearing no. Shop o. A-3/1, G/F, Junk Market, Jhandewalan, Near Jhandewalan, Delhi-110055 were transferred to CA no. 153962680. It is further stated that the complainant earlier approached the CGRF in year 2022 vide Case bearing C.G No.57/2022 for the same grievance which proved that the previous dues also belonged to the complainant only. That as per record of BYPL, on 20.11.2013 outstanding dues of Rs. 30,392/- were transferred from CA No. 100641947 (Gulzar Ahmad) to CA No. 150170761 (Mubashira) That on 20.07.2016, outstanding dues of Rs. 96,145.52/- including LPSC of Rs. 8092.87/- were transferred from CA No. 150170961 (Mubashira) to CA no. 150008953 (Aurangzeb). The billing address of CA No. 150170761 is A3, F/F, S.P Mukharji Market, Jhandewalan, Delhi.

Further on 22.09.2017, outstanding dues of Rs. 60,815.29/- including LPSC of Rs. 29,552.90/- transferred from CA no. 100532155 (Gulzar) to CA no. 150008953 (Aurangzeb) and Gulzar and Aurangzeb are brothers That after outstanding dues of Mubshira and Gulzar, dues of subject connection bearing CA No. 150008953 accumulated to Rs. 3,41,667.78/- including LPSC of Rs. 59,630/-. On 11.09.2018 CA No. 150008953 was disconnected on account of non payment of dues. That the complainant visited respondent office and offered to make payment of outstanding dues, and requested to waive off LPSC amount. The subject connection was restored on 04.10.2018 after payment of Rs.2,44,424/- which was again disconnected in September 2021 on the then outstanding dues of Rs. 3,92,180/-.

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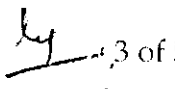

It is further submitted that as per order dated 04.04.2022 passed by Hon'ble CGRF in C.G No. 57/2022 case titled as Aurangzeb vs BYPL it was clearly stated that the **Complainant is directed to pay 50% of the outstanding bill of Rs. 3,00,000/- i.e.; 1,50,000/- and the respondent is directed to restore electricity connection within three working days after making payment.** That the complainant made a payment of Rs. 1,50,000/- on 25.08.2022 and eventually the connection was released in favour of the complainant. That the remaining 50% of the total outstanding was not paid by the complainant till date. It is also stated that current dues of the CA no. 153962680 is Rs. 1,65,080/- as the complainant has made a payment of Rs.41,960/- on 24.08.2025 after filing the present complaint in July 2025 which clearly indicates that the dues transferred pertains to the complainant only.

3. The complainant did not file rejoinder.
4. Arguments of both the parties were heard.
5. During the course of arguments, OP argued that earlier order of Forum dated 04.04.2022 was compiled by the complainant on 25.08.2022 i.e. more than passing of four months from the date of order of the Forum. The electricity connection became dormant during this period and the complainant was asked to apply for a fresh new electricity connection instead of restoring old connection. Thereafter pending dues were transferred to new connection of the complainant against which the complainant has approached this Forum.

The counsel for the complainant argued that as per DERC Regulations for new connection, if there are any pending dues at the time of releasing of new electricity connection, same should be cleared before releasing the new connection, and no dues are recoverable after release of the new electricity connection.

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6. From the narration of the facts and material placed before us we find that the complainant's contention that as per DERC Regulations for release of new electricity connection if there are any pending dues same should be cleared before the release of the new connection, after release of new connection the OP forfeit its right to recover any pending dues.

In this regard, the Forum opined that the present case is somewhat different from the regular new electricity connection. The payment made by the complainant of Rs. 1,50,000/- on 22.08.2022 was in compliance with the Forum's order dated 04.04.2022, thus the contention of the complainant does not sustain here.

The pending dues as demanded from the complainant are required to be cleared by the complainant.

7. In view of the above, we are of considered opinion that the dues are payable by the complainant. The OP should waive off entire LPSC amount from the pending bill and if the complainant wants the remaining electricity bill should be paid by the complainant in four equal monthly instalments along with current electricity dues.

ORDER

The complaint is dismissed. The Forum holds that the complainant is liable to pay the outstanding dues as claimed by the respondent. However, in the interest of justice, the respondent is directed to waive off the entire Late Payment Surcharge (LPSC) from the pending bill. The complainant is permitted to pay the remaining outstanding amount in four (4) equal monthly installments, along with current electricity dues.

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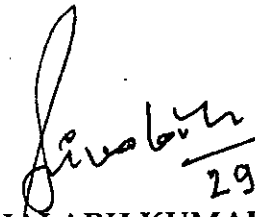
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OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


29/4/26
(P.K. AGRAWAL)
MEMBER (LEGAL)


29/04/2026
(SHALABH KUMAR)
CHAIRMAN

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